

## Urology

*Delegates were asked to reflect on the question and write their thoughts on the post-it notes provided, which were collected and have been compiled below.*

### Question

“If you were to have a catheter, would you want to be able to access fewer locations but centres of expertise in catheter management if a problem arises, or go to A&E, or have a lower level of expertise available to you in all practices?”

### Education

To explain in simple terms the options for treatment and also prevention

Education and information. Increase confidence to discuss i.e women’s experiences – menopausal, post-birth; sexual health

### Transport and accessibility

Specialist – out of area

Generalist – closer to home

Direct link with transport/mobility issues

Transport important

Care should be easily accessible unless a consultant is required. Community specialist

### **Quality**

Prostate cancer has a long wait for treatment

I think we should begin with the patients' needs rather than finance

An expert helps specialist in the area (a wound specialist treating me for 14 weeks helped enormously)

Secretarial support very poor across for patient enquiries and not much better for GPs

Quality of life should be the main driver

More community support to prevent readmissions

Decision to insert catheter – not just for staff convenience

Is there NICE guidance on catheters?

Nobody available to do trial without catheter

### **Follow-up care**

Routes back into care – short term (le 48 hours after discharge) but long-term > GP > A&E > ward

Discharge from hospital with catheter other issues in the home. Bed covers etc. went into hospital dry but came out with problem

All patients discharged with a catheter should have automatic referral and follow up and be offered “trial without catheter”

Practice nurse and GP would not get involved with replacing catheter. Had to call District Nurse from Daventry

Nobody available to put catheter back. Offered to go back to the ward where it was put in but not allowed.

Catheter put in on ward because father was in a bed too far from the toilets