



CORBYP HEALTH NEWS

Right care, first time

May 13th marked the launch of the new Right Care, First Time campaign to help people across Corby choose the right NHS service, first time.

With the introduction of new services and healthcare providers in the town, the CCG wants to help people know more about what NHS services are available and when to use them.

Leaflets and an easy-to-keep pocket-sized guide have been produced to help people choose the right care, first time. Information is available at GP surgeries, pharmacies and the Corby Urgent Care Centre, as well as other community venues.



The CCG has also created a special short animated video and this premiered at Corby's Savoy Cinema on Tuesday 28th May. Dr Joanne Watt, Clinical Chair of Corby CCG, introduced the film and was interviewed by BBC Radio Northampton. Representatives

from Kettering General Hospital, the Urgent Care Centre and the Local Pharmaceutical Committee, together with members from our Patient Reference Group, were present. The cinema will be showing the film throughout the summer and it can be viewed on the CCG website.

Throughout May and June the CCG team has been visiting supermarkets, libraries, community groups and other venues across Corby to share the information and answer queries about local NHS services. This will continue throughout the rest of this month and into July.

To watch the film, get more information, download supporting materials and see where the team will be over the summer, visit: www.corbyccg.nhs.uk/rightcarefirsttime.

People are also being encouraged to join the thousands who already follow Corby CCG on social media, by searching for @NHSCorby on Twitter or on Facebook. For campaign updates use the hashtag #rightcareCorby.



Governing Body meeting

The next Governing Body meeting will take place on Tuesday 18th June at the Best Western Hotel, Rockingham Suite, Corby, NN17 1AE at 13.30.

You are very welcome to attend the meetings on a first come, first served basis. Your question/s should be submitted via email to:

corccg.corbycorporate-services@nhs.net

In order to give us time to prepare a reply, this should be received by us via email by 12 noon on the Thursday which precedes the date of the meeting.

Questions may be submitted by Corby residents and patients registered with a member GP practice. They should be pertinent to the agenda of the next Governing Body meeting. If you have any pecuniary interest in the subject of the question, this should be declared. Complex questions or those which require particular research, or data retrieval or analysis may be deferred and answered at a future Governing Body meeting, or directly in writing.

Dates for your diary





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KGH joins national urgent and emergency care access pilot

Kettering General Hospital (KGH) has been chosen as one of 14 trusts across England to participate in a national pilot scheme to test proposed new access standards for urgent and emergency care.

The trial will involve testing four different standards aimed at ensuring patients in need of urgent or emergency treatment receive the right care in the right place at the right time. They include:

- Ensuring patients with the most critical conditions, such as stroke, heart attack, sepsis and emergency mental health care, receive the right treatment within the first hour.
- Measuring the time taken for patients to receive their first clinical assessment in emergency departments or urgent treatment centres to ensure their needs are met at the earliest opportunity.
- Measuring the time patients spend waiting in A&E departments (and mental health equivalents) to reduce the risk of harm through long waits.
- Increasing access to same day emergency care.

The testing of the new standards is due get underway at KGH and the other participating trusts around the country this month.

Supporting independence for older people in Northamptonshire

A pioneering partnership project aimed at meeting the growing demands for health and social care services has been launched in Northamptonshire.

The Supporting Independence Programme targets those showing early signs of risk, such as increasing difficulty in walking, getting around or doing everyday tasks. The idea is to identify early risk factors and prevent the onset of more serious conditions.

The service provides up to 12 weeks of individual support based on a full assessment of the needs of each individual. Support on offer includes help accessing local classes, events or exercise opportunities, advice on good nutrition and living healthily and managing long term conditions.

For further information, please call 0300 126 1000 or you can complete an online form at: www.northamptonshire.gov.uk/sip. Those who are eligible will then be put in touch with an advisor for an assessment and programme of support. Eligible individuals can also be referred by their GP or any community organisation. All adults living in Northamptonshire with mild frailty are eligible whatever their age.

GP in the House on

Dr Joanne Watt will be visiting Corby Radio on Thursday 11th July.

**You can listen to Corby Radio live here:
player.corbyradio.com**





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Improving Population Health Care with our new Primary Care Networks

We are delighted that all of our 70 combined General Practices have agreed to form 16 Primary Care Networks across our county ensuring that 100% of our patients are covered by one of these networks. The benefit for patients of practices working more closely to cover population sizes of 30,000 – 80,000 are that they will be able to access:

- resilient high-quality care from local clinicians and health and care practitioners, with more services provided out of hospital and closer to home
- a more comprehensive and integrated set of services, that anticipate rising demand and support higher levels of self-care
- appropriate referrals and more 'one-stop shop' services where all of their needs can be met at the same time
- different care models for different population groups (such as frail older persons, adults with complex needs, children) that are person-centred rather than disease centred.

This has been a huge challenge for our primary care team and member practices, and we would jointly like to recognise the tremendous dedication and hard work of our teams and member practices for doing this so efficiently and effectively.

Further information can be obtained by clicking on this useful link to see an animated video explaining the role of PCNs <https://www.england.nhs.uk/gp/gp/v/redesign/primary-care-networks/>



KGH comes out of special measures after improved CQC report

Kettering General Hospital (KGH) has come out of special measures after a Care Quality Commission (CQC) report published on 22nd May 2019 found it had made significant improvements.

The CQC's report describes how the Hospital has progressed to the point where all areas inspected have been rated as either good or requires improvement.

The Trust's overall rating remains at 'requires improvement' but NHS England and NHS Improvement considered the good progress was enough to enable the Hospital to come out of special measures.

The report also shows the Trust received an overall rating of Good for caring across all of the services reviewed, and inspectors found examples of good and outstanding practice across the hospital.

Calling all canine lovers!

We'd like to introduce the new Dog Walking Group!

The group is aimed at those who are experiencing problems with their mental health and it will offer an opportunity to meet other canine lovers.

The group is open to anyone who would like to attend and there will be interesting activities and talks on a variety of dog-related topics.

The group will meet at the Pavilion near Corby town Centre, where members can catch up over tea and have the option of walking their dogs together afterwards.

If you are interested in attending, then contact us for more information at: West Glebe Sports Pavilion, Cottingham Rd, Corby NN17 1SZ or email

liz.hudson@corby.gov.uk or you can call 01536 204217.